## Focus Area: Auxiliary Services & University Housing

**Leader(s):** Mushtaq Choudhary

**Implementation Year:** 2018-2019

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### Goal 5: Develop and implement assessment practices that will better inform decision-making

<table>
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<tr>
<th>Objective 1:</th>
<th>Establish expectation that all major initiatives will have an assessment component and that all assessments will be analyzed with recommendations.</th>
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| **Action Items** | 1. All objectives will be reviewed to determine if formal assessment can be conducted  
2. Establish 2 meetings each semester to specifically review strategic goals/objectives and assessment plans |
| **Indicators and Data Needed** | 1. Strategic plan will identify with AC designation all initiatives that will have assessment component  
2. Strategic goals/objectives will be updated after each meeting to reflect discussion and status of progress |
| **Responsible Person and/or Unit** | 1. ASUH TEAM  
2. Director ASUH will schedule meetings; ASUH Team members will update goals/objectives |
| **Milestones** | 1. October 15  
2. December 3  
3. February 25  
4. May 6 |
| **Desired Outcomes and Achievements** | 1. TBD  
2. ongoing |
| **Achieved Outcomes & Results** | 1. Meeting held in October 2018 to discuss progress  
2. Decision made to have staff responsible for goal/objective to update on regular basis;  
3. In January will discuss progress and make any adjustments necessary  
4. Meetings held in March and April 2019 to discuss progress on goals |
| **Analysis of Results** | 1. TBD  
2. Ongoing |

### Objective 2: Administer a satisfaction survey to obtain feedback from residents on their experience living in University Housing in 2018/2019.

**Action Items**

| Indicators and Data Needed | 1. Analysis of 2018/2019 satisfaction survey will be used to inform creation of 2019/2020 goals/objectives  
2. 2018/2019 survey responses will be analyzed with comparison to 2015/2016, 2016/2017 and 2017/2018 survey data |
| Responsible Person and/or Unit | Director ASUH |
| Milestones | March 29, 2019 – Survey monkey set up  
April 15, 2019 – Survey administered  
May 31, 2019 – Analysis completed |
| Desired Outcomes and Achievements | 1. This has been administered and separate report has been generated from the analysis |
| Achieved Outcomes & Results | Satisfaction Survey was administered in April 2019  
Analysis of information was completed in May 2019 |
| Analysis of Results | Please see Quality of Life Survey analysis document |