### Goal 4: Create, implement and assess civic engagement and community service opportunities for students to develop awareness and understanding of civic learning and democratic engagement through understanding of societal issues.

<table>
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<th><strong>Objective 1:</strong></th>
<th>Develop programs to enrich awareness and participation in civic engagement and community service initiatives on and off campus.</th>
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| **Action Items**  | - Create volunteer opportunities for the students.  
- Identify community service partnerships within the community.  
- Develop community service programs for freshman cohort themes.  
- Continue programs such as Hunger and Homelessness Week, 9/11 and ASB |
| **Indicators and Data Needed** (Measures that will appraise progress towards the strategic objective) | Develop survey to measure the expected v. actual participation  
- Pre and Post Surveys  
- Staff observations  
- Focus Groups |
| **Responsible Person and/or Unit (Data collection, analysis reporting)** | AmeriCorps Vista  
Robert Clay – Interim Director, Student Life and Intercultural Student Affairs |
| **Milestones (Identify Timelines)** | Review data collected year to year to measure student participation.  
Survey participants after the end of year. (Level of involvement and exposure to activities)  
Assess faculty involvement in supporting community service. |
| **Desired Outcomes and Achievements (Identify results expected)** | Create awareness of safe on campus resources, which will allow students to take advantage of on-campus assistance through GSU4U.  
Engagement of Faculty and Students to assist students in need.  
Lower the rate of students dropping out due to hunger and/or homelessness. |
| **Achieved Outcomes and Results** | Overall, Civic Engagement & Community Service Council worked to achieve the desired outcomes from their programs. Events produced large numbers of people and often times we were overwhelmed by the support being given. |
| **Analysis of Results (Where outcomes met? Exceeded? Progress towards goal. Implications for FY19 Objectives.)** | As more students become aware of the services/ programs that are available through Civic Engagement and the CSC they have become more proactive with utilizing them. Programs such as our food pantry Operation Healthy, and service trips have all exceeded the expectations we had for these programs. As we bring more members on board, expanding and creating newer ways to engage student we are well on our way to reaching the vision 2020. |