

This tutorial will provide step-by-step instructions for resetting your password to your network account.

Resetting your Password with the use of the Password Reset Tool

Step 1 Open an internet browser, type password.govst.edu or click the link in this step.

Step 2 On the password.govst.edu home page, select Reset Password.

Sign in			Click here to reset your password
User Name: [Password: [hmhe5q Case-Insensitive Login	2	Reset Password Reset your lost or forgotten passwo

Step 3 A new window appears, type your user name in the Domain User Name field. Do not include @govst.edu.

Step 4 Type the characters you see in the picture the blank field.

Step 5 Click **Continue** to proceed.

Please provide your user name and domain name.				
Domain User Name (Example : Jsmith)				
Type the characters you see in the picture below.				
epfsk2				
epfsk2				
Continue Cancel 5				

A new window containing security questions will appear. You will need to answer the three security questions within the time limit and type the security characters that appear above the designated field.

Step 6-8 Answer the three security questions.

Step 9 Type the security code listed above the field.



Step 10 Click Continue to proceed.

	Time left for this operation : 04:53
Security Questions	
Please answer the following question(s) as per your enrollment profile to reset your password	
Answer the below question(s)	
Question: What is the name of the street you grew up on?	
Answer:	
Question: What is your favorite food?	
Answer: 7	
Question: What is your favorite color?	
Answer:	
Type the characters you see in	i the picture below.
ir6n9k	
Letters are not case-s	ensitive 😌
10 Continue Cancel	

Step 11 Type your new password. Be sure to follow the password policy requirements.

Step 12 Retype your new password to confirm its accuracy.

Step 13 Type the security characters appearing above the "Letters are not case-sensitive" field.

Step 14 Click Reset Password.

	Time left for this operation : 04:5
Reset Password	
Please enter a new password in the boxes below:	
Password Policy Requirements	
Minimum password length - 8 characters	
Maximum password length - 16 characters	
 Password cannot contain your account name or parts of your full name 	
 Must be a unique password going back 6 previous passwords 	
 Should not repeat a character more than twice within password 	
 Must contain one character from each of the following categories: 	
Uppercase characters (A thu Z)	
Lowercase characters (a thru z)	
Numeric characters (0 thru 9)	
Non-Alphanumeric character character ~-1⊕#\$%^&"++*' \(){]:;;<<>,.?/* Passwords expire every 180 days for employees and students	
Non-Alphanumeric character character ~1@#\$%^&"_++=" \(){]]:;"<>,.?/ * Passwords expire every 180 days for employees and students Reset Password	
Non-Alphanumeric character ~\@#\$%^&"++" \\()()[]:;'<>,.?/" Passwords expire every 180 days for employees and students Reset Password New Password :	
Non-Alphanumeric character ~i@#\$%^&"+=" \\(\()[]:;'<>,.?/" Passwords expire every 180 days for employees and students Reset Password New Password :	
Non-Alphanumeric character character ~1@#\$%^&"+="\\()()[):;'<>,.?/" Passwords expire every 180 days for employees and students Reset Password New Password : Confirm New Password :	
Non-Alphanumeric character <pre>character </pre>	
Non-Alphanumeric character ~~I@#\$%^&"+=" \\(\()[]:;"<>,.?/" • Passwords expire every 180 days for employees and students Reset Password New Password : Confirm New Password : 11 12	
Non-Alphanumeric character ~\@#\$%^&"+="\\(\)(\)[];;'<>,.?/" • Passwords expire every 180 days for employees and students Reset Password	
Non-Alphanumeric character character ~10#\$%^&"+="\\()()[);;'<>,.?/" Passwords expire every 180 days for employees and students Reset Password New Password : Confirm New Password : 12 Type the characters you see in the picture below. K7pia5	
Non-Alphanumeric character ~ 10 #\$%^&"+=" \()()[):;'<>,.?/" Passwords expire every 160 days for employees and students Reset Password New Password : Confirm New Password : Type the characters you see in the picture below. K?nje5	
Non-Alphanumeric character character ~1@#\$%^%"_++*"\\()()[):;'<>,.?/" • Passwords expire every 180 days for employees and students Reset Password New Password : Confirm New Password : 12 Type the characters you see in the picture below. K? Thie5 Letters are not case-sensitive []	
Non-Alphanumeric character character ~10#\$%^%"+="\\()()[]:;'<>,.?/" Passwords expire every 180 days for employees and students Reset Password New Password : Confirm New Password : Type the characters you see in the picture below. K?hie5 Letters are not case-sensitive 3 33	

Password Reset for Forgotten or Lost Password Security



You will receive a notification stating the password has been reset successfully.

ſ	ø	The password has been reset successfully.	
L			Back to home

Note: Once you have changed your password, you will need to re-authenticate to the Wi-Fi for all your wireless devices.

If you have any questions, please contact the ITS Service Desk. Contact ITS Service Desk:

- Phone: 708.534.HELP (4357) or ext. 4357
- Email: help@govst.edu
- Online: <u>help.govst.edu</u>