FRANKLIN/WILLIAMSON ROSC COUNCIL

Community Resource List

Social Services & Community Resources for Franklin & Williamson Counties

FY27 Update

Coverage Area	Franklin County and Williamson County, Illinois
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Prepared For	Franklin/Williamson ROSC Council (FWRC)
Contact	Samantha Bandy, ROSC Coordinator, samanthab@takeactiontoday.net, ph: (618) 663-2000

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How to Use This Guide

This guide lists social services and community resources in Franklin and Williamson Counties, organized by sector. Each listing includes the address, phone number, hours of operation, website, and a brief description of services. Information may change; please call ahead to confirm hours and eligibility.

Key:

- ★ **SUD/MH** – Substance use disorder or mental health resource (highlighted throughout this guide)
- **MAR** – Offers Medication for Addiction Recovery
- **New, updated, and closed listings** – Summarized in the FY27 Updates and Service Gaps section at the end of this guide
- **(F)** Franklin County / **(W)** Williamson County / **(R)** Regional or statewide

Illinois & National Helplines

Service	Contact Information	Hours	Description
Emergency Services	911	24/7	Police, fire, and medical emergencies
988 Suicide & Crisis Lifeline ★	Call or text 988	24/7	Free, confidential support for mental health, substance use, and suicidal crisis
Military/Veterans Crisis Line ★	Call: 988 (Press 1) Text: 838255	24/7, 365 days a year	Connects veterans and service members with caring, qualified responders from the Department of Veterans Affairs.
Illinois Warm Line ★	Call: (866) 359-7953	Monday–Saturday: 8 AM–8 PM; closed Sundays and holidays	Not a crisis hotline. Phone support from Wellness Support Specialists for you or a family member facing mental health and/or substance use challenges.

SAMHSA's National Helpline ★	Call: 1-800-662-HELP (1-800-662-4357) www.samhsa.gov	24/7, 365 days a year	Free, confidential treatment referral and information service (in English and Spanish) for individuals and families facing mental and/or substance use disorders.
Friends for Survival – Suicide Loss Helpline ★	Call: (916) 392-0664 Toll-free: 1-800-646-7322 www.friendsforsurvival.org	Published contact hours: Monday–Friday, 9 AM–4 PM Pacific Time; Saturday–Sunday: Closed	Organized by and for survivors grieving the suicide death of a family member or friend. All staff and volunteers offering support have been directly impacted by a suicide death.
Never Use Alone Hotline ★	Call: (800) 484-3731 or (877) 696-1996	24/7, 365 days a year	U.S. National Overdose Response line for people using alone with no one to call for help. A volunteer operator takes your location and alerts EMS if you stop responding after using.
Illinois Problem Gambling Hotline ★	Call: 1-800-GAMBLER (1-800-426-2537) Text: ILGAMB to 53342	24/7	Answered by experts who can help determine whether you or someone you know has symptoms of a gambling problem, and refer you to therapists nearby if treatment is needed.
Illinois Tobacco Quitline ★	Call: 1-866-QUIT-YES (1-866-784-8937) www.quityes.org	Monday–Friday: 7 AM–9 PM; Saturday–Sunday: 9 AM–5 PM (Central Time)	Free resource for individuals who want to quit tobacco or related products.

National Human Trafficking Hotline	Call toll-free: 1-888-373-7888 humantraffickinghotline.org	24 hours a day, 7 days a week	If you or someone you know needs help, speak with a specially trained Anti-Trafficking Hotline Advocate. Support is provided in more than 200 languages to listen and connect you with the help you need to stay safe.
National Domestic Violence Hotline	Call: 1-800-799-SAFE (7233) www.thehotline.org	24/7, 365 days a year	Provides essential tools and support to help survivors of domestic violence live free of abuse. Highly trained, expert advocates offer free, confidential, and compassionate crisis intervention, support, information, education, and referral services in over 200 languages.
Dial 2-1-1	Call: 211 www.211.org	24/7	Help finding food, paying housing bills, accessing childcare, or other essential services.

★ Substance Use and Mental Health Resources

Licensed SUD Prevention Services

Organization	Address	Contact Information	Hours	Services Offered
Centerstone ★	1205 W Main St, Marion, IL 62959	(877) 467-3123	8 AM-8:30 PM (Wed-Tues)	Mental Health Services
Centerstone (F) ★	902 W. Main St., West Frankfort, IL 62896	(855) 608-3560	Monday–Wednesday: 8 AM–7 PM; Thursday: 8 AM–5	Office-based outpatient mental health and substance use

			PM; Friday: 8 AM–6 PM; Saturday–Sunday: Closed	services, psychiatric and medical care, and community support programs
Southern Illinois Youth Empowerment Network (part of Take Action Today) (R) ★	Take Action Today – Benton Resource Center 905/906 W. Washington St., Benton, IL 62812	Contact Take Action Today for program information.	Call to confirm program hours.	BASE grant-funded prevention program in Southern Illinois. **Licensing:** AHP licensed, not DBHR.

Licensed SUD Treatment Services

Organization	Address	Contact Information	Hours	Services Offered
Centerstone (F) ★	902 W. Main St. West Frankfort IL 62896	(855) 608-3560	Office hours: Monday–Wednesday: 8 AM–7 PM; Thursday: 8 AM–5 PM; Friday: 8 AM–6 PM; Saturday–Sunday: Closed. Confirm treatment appointment times.	Office-based outpatient mental health and substance use services, psychiatric and medical care, and community support programs
Centerstone (W) ★	1307 W Main St, Marion IL 62959	(877)467-3123	Directory-listed office hours: Monday–Wednesday and Friday: 8 AM–8:30 PM; Thursday: 8 AM–5 PM; Saturday–Sunday: Closed. Call to confirm.	Substance use treatment

Comprehensive Connections (R) ★	16338 N. IL HWY 37 Mt. Vernon, IL 62864	(618)242-1510	Business hours: Monday–Friday: 8 AM–5 PM; Saturday–Sunday: Closed. Crisis and detox services: 24/7.	In-patient/out-patient services serving Franklin and Williamson County
Fellowship House (R) ★	800 N Main St. Anna, IL 62906	(618)33-4465	24/7	In-patient/out-patient services serving Franklin and Williamson County
Alpharus Health (formerly Gateway Foundation) (R) ★	1080 E. Park St. Carbondale, IL 62901	(618) 353-3953 www.alpharushealth.org	Monday–Thursday: 8:00 AM–6:00 PM Friday: 8:00 AM–5:00 PM Saturday–Sunday: Closed	In-patient/out-patient services serving Franklin and Williamson County

Medication for Addiction Recovery (MAR) Providers

Organization	Address	Contact Information	Hours	Services Offered
Community Health Clinic (F) ★	309 W. St. Louis St. West Frankfort, IL 62896	(618)435-5444	Monday–Thursday: 8:00 AM–6:00 PM Friday: 8:00 AM–5:00 PM Saturday–Sunday: Closed	Medication for Addiction Recovery (MAR)
Centerstone (W) ★	202 S. Bentley St. Marion, IL 62959	(855)608-3560	Published dosing hours: Monday–Friday: 6:30–11:15 AM and 12:30–1:15 PM; Saturday: 7:30–9:30 AM. Call to confirm dosing and other appointment times.	Medication for Addiction Recovery (MAR)
Shawnee Health Care (Carterville) (W) ★	1006 S. Division St. Carterville, IL 62918	(618)685-4741	Clinic hours: Monday–Friday: 8 AM–5 PM; second and fourth Wednesdays: 8 AM–7 PM. Confirm	Medication for Addiction Recovery (MAR)

			addiction medicine appointment times.	
Shawnee Health Care (Marion) (W) ★	3111 Williamson County Parkway Marion, IL 62959	(618)519-9200	Clinic hours: Monday–Wednesday: 8 AM–5:15 PM; Thursday: 8 AM–6:15 PM; Friday: 8 AM–5 PM. Confirm addiction medicine appointment times.	Medication for Addiction Recovery (MAR)

Mental and Behavioral Health Services

Organization	Address	Contact Information	Hours	Services Offered
Benton Rea Clinic (F) ★	206 East Church Street Suite Benton, IL 62812	(618)435-9888 www.crhpc.org	Mon.-Fri. 8:00AM-5:00 PM, Telehealth 4:00 PM-8:00 PM	Behavioral Health, Pediatrics, Enabling Services, and Primary Care
Centerstone (F) ★	902 W. Main St. West Frankfort, IL 62896	(855)608-3560	Office hours: Monday–Wednesday: 8 AM–7 PM; Thursday: 8 AM–5 PM; Friday: 8 AM–6 PM; Saturday–Sunday: Closed. Confirm appointment times.	Office-based outpatient mental health and substance use services, psychiatric and medical care, and community support programs
Spero (F) ★	218 E Main Street West Frankfort, IL 62896	(618)242-6944 www.sperofs.org/counseling-wellness-center	Hours not verified; call to confirm.	Mental Health, Wellness, and Clinical Support Programs

Centerstone (W) ★	403 Municipal Dr, Carterville IL 62918	(855)608-3560 www.centerstone.org	Hours not verified; call to confirm.	Mental health mobile crisis response
Care Counseling Ministries (W) ★	11264 Rt. 37 North Marion, IL	(618)997-2129 www.ccmrocks.com	Tuesday–Friday: 10:00 AM–6:00 PM (or 5:00 PM per alternate directory listings) Saturday: 9:00 AM–3:00 PM Sunday & Monday: Closed	Mental Health services
Carbondale Counseling Associates LLC (W) ★	209 West Commercial Drive #H Carterville, IL 62817	(618)351-9700 https://www.carbondalecounseling.com		
HMC Behavioral Health (SIH) (W) ★	3106 Outer Drive Marion, IL 62959	(618)998-0888		
Integrated Health of Southern Illinois (W) ★	310 West Plaza Carterville, IL 62918	(618)985-4344		
JC Center for Hope and Renewal (W) ★	504 East Broadway Blvd. Johnston City, IL 62951	(618)952-1272 www.jcity.center		

Shawnee Health (W) ★	1006 South Division Street Carterville, IL 62918	(618)519-9200	Clinic hours: Monday–Friday: 8 AM–5 PM; second and fourth Wednesdays: 8 AM–7 PM. Confirm counseling appointment times.	
Shawnee Health Mobile Unit (Marion Schools) (W) ★	Mobile unit; bus comes to Marion School District schools	(618)969-8288	Monday 8 AM-4 PM – Adams School Tuesday 8 AM-4 PM – Marion Junior High Wednesday 8 AM-4 PM – Washington Elementary Thursday 8 AM-4 PM – Lincoln Elementary Friday 8 AM-12 PM – Jefferson Elementary; 1 PM-4 PM – Longfellow Elementary	Offers counseling to students. Must be a student in Marion School District
Spero (W) ★	9835 Old Bainbridge Trail Marion, IL 62959	(618)242-6944 www.sperofs.org/counseling-wellness-center	Hours not verified; call to confirm.	

Timber View Wellness Center (W) ★	101 E. DeYoung St. Suite B Marion, IL 62959	(618)693-9139 www.timberviewwellness.org	Monday-Friday 8 AM-5 PM (before and after hours available as scheduled)	Behavioral and mental health counseling for adults, adolescents, and children

Peer Recovery Support Services

Organization	Address	Contact Information	Hours	Services Offered
Take Action Today – Benton (F) ★	905 W. Washington St. Benton, IL 62812	(618)212-3171		Peer recovery support services
Take Action Today – Marion (W) ★	1805 W. Main St. Marion, IL 62959	(618)212-3171		Peer recovery support services
Southern Illinois Resource and Advocacy Center (SIRAC) – Herrin (W) ★	101 North Park Avenue Herrin, IL 62948	(223)244-2597 www.siresources.org		Parent peer support and recovery navigation
Timber View Wellness Center (W) ★	101 E. DeYoung St. Suite B Marion, IL 62959	(618)693-9139 www.timberviewwellness.org	Monday-Friday 8 AM-5 PM	Living Room Program and support group services

Harm Reduction Services

Organization	Address	Contact Information	Hours	Services Offered
Take Action Today – Benton (F) ★	905 W. Washington St. Benton, IL 62812	(618)212-3171 www.takeactiontoday.net	Monday-Friday 9 AM-5 PM	Harm Reduction Supplies

Take Action Today – Marion (W) ★	1805 W. Main St. Marion, IL 62959	(618)212-3171 www.takeactiontoday.net	Monday-Friday 9 AM-5 PM	Harm Reduction Supplies
The Community Action Place (tCAP) – Marion (W) ★	4503 W. Deyoung St. Suite 10A Marion, IL 62959	(618)364-8053 www.tcapinc.org	Monday-Friday 11 AM-7 PM; Saturday 12 PM-3 PM	Harm Reduction Supplies. Free and confidential: sterile syringes, fentanyl test strips, naloxone (Narcan), sexual health supplies, and HIV/STI testing

Recovery Support Groups and Meetings

Organization	Address	Contact Information	Hours	Services Offered

Housing

★ Recovery Residences

Organization	Address	Contact Information	Hours	Services Offered

Homeless Services and Shelters

Organization	Address	Contact Information	Hours	Services Offered
Take Action Today – Benton (F/W) ★	905 W. Washington Benton, IL 62812	(618)212-3171 www.takeactiontoday.net	Monday-Friday 9 AM-5 PM	Provides showers, laundry services, and peer recovery support services.
Take Action Today – Marion (W) ★	1805 W. Main St. Marion, IL 62959	(618)212-3171 www.takeactiontoday.net	Monday-Friday 9 AM-5 PM	Provides showers, laundry services, and peer recovery

				support services.
The Night's Shield (F/W)	301 East Garland Street West Frankfort, IL 62896	(618)932-6400 www.thenightsshield.org		
Southern Illinois Coalition for the Homeless (W)	1009 West Cherry Street Marion, IL 62959	(618)993-0094		Housing Programs and Homeless Outreach
The Lighthouse Shelter (W)	1101 North Madison Street, Marion IL 62959	(618)993-8181		
The Promise (W)	15 West Main St. Marion, Illinois 62951	(618)922-4496	Monday-Friday 10 AM to 2 PM	Provides clothing, hygiene items and food, they also have a shower

Housing Authorities

Organization	Address	Contact Information	Hours	Services Offered
Franklin County Housing Authority (F)	302 East Elm St, West Frankfort, IL 62896	(618)932-2124 www.fchaonline.org		
Franklin County Housing Authority (F)	1007 Fairland Street Benton, IL 62812	(618)439-2601 www.fchaonline.org		
Marion City Housing Authority (W)	501 N Market St, Marion, IL 62959	(618)997-1258		
Williamson County Housing Authority (W)	300 Hickory Carterville, IL 62918	(618)985-2422 www.ilwcha.com		

Affordable Housing

Organization	Address	Contact Information	Hours	Services Offered

Shawnee Enterprises INC. (F)	1412 Shawnee Drive Marion, IL 62959	(618)997-5365		Affordable apartment communities in West Frankfort

Rent and Utility Assistance

Organization	Address	Contact Information	Hours	Services Offered
Crosswalk Community Action Agency (F/W)	410 West Main Street West Frankfort, IL 62896	(618)937-3581 www.crosswalkcaa.com		Emergency rent and utilities assistance
General Assistance (W)	407 North Monroe Suite 220 Marion IL 62959	(618)997-1301 www.williamsoncountyil.gov	Monday-Friday 8AM-4PM	Emergency rent and utilities assistance
Salvation Army (W)	906 Tower Square Plaza, Marion, IL 62959	(618)993-5854 www.centralusa.salvationarmy.org/marion/emergency-assistance		Emergency assistance is provided for rent and mortgage, home utilities (water, electric, gas), prescriptions, transient, and temporary lodging assistance.

				Must complete an online application for assistance
Marion Ministerial Alliance (W)	103 East Calvert Marion, IL 62959	(618)983-8419		Emergency rent and utilities assistance. Must call to make an appointment

Warming/Cooling Centers

Organization	Address	Contact Information	Hours	Services Offered
Take Action Today – Benton (F/W) ★	905 W. Washington Benton, IL 62812	(618)212-3171 www.takeactiontoday.net	Monday-Friday 9 AM-5 PM	Daytime shelter from inclement weather.
Take Action Today – Marion (F/W) ★	1805 W. Main St. Marion, IL 62959	(618)212-3171 www.takeactiontoday.net	Monday-Friday 9 AM-5 PM	Daytime shelter from inclement weather.

**Contact local law enforcement offices and local city hall departments to see if they are acting as a warming/cooling center.*

**This resource will be updated seasonally.*

Healthcare

Hospitals and Urgent Care

Organization	Address	Contact Information	Hours	Services Offered

Franklin Hospital (F)	201 Bailey Lane Benton, IL 62812	(618)439-3161	Emergency Department 24 hours	
Deaconess Illinois Clinic Express (F)	909 W Main St. West Frankfort, IL 62896	(618)372-6040	Daily 8:00 AM-8:00 PM	
SIH Logan Primary Care Walk-In Clinic (F)	502 W E. St Louis Street Ste 4 West Frankfort, IL 62896	(618)937-3400	Mon-Fri 8 AM-6 PM, Saturday 8 AM-5 PM, Sunday 12 PM-4 PM	
SIH Herrin Hospital (W)	201 South 14th Street Herrin, IL 62948	(618)942-2171	Emergency Department 24 hours	
Deaconess Illinois Medical Center (W)	3331 West Deyoung Street Marion, IL 62959	(618)998-7600	Emergency Department 24 hours	
Deaconess Illinois Clinic Express (W)	2700 W Deyoung St. Suite F Marion, IL 62959	(618)969-8633	Daily 8:00 AM-8:00 PM	
Walk-in Clinic at Marion Diagnostic Center (W)	3003 Civic Circle Blvd. Suite 200 Marion, IL 62959	(618)993-1400	Mon-Fri 8 AM-8 PM; Sat and Sun 9 AM-3 PM	
Marion VA Medical Center (W) ★	2401 West Main Street Marion, IL 62959	(618)997-5311 Mental health care: Ext. 54410		Mental health care

Primary Care and Community Health Centers

Organization	Address	Contact Information	Hours	Services Offered
Benton Rea Clinic (F) ★	206 East Church Street Suite Benton, IL 62812	(618)435-9888 www.crhpc.org	Mon.-Fri. 8:00 AM-5:00 PM, Telehealth 4:00 PM-8:00 PM	Behavioral Health, Pediatrics, Enabling Services, and Primary Care
Christopher Rea Clinic (F)	4241 HWY 14 West Christopher, IL 62822	(618)724-9290 www.crhpc.org	Mon.-Fri. 8:00 AM-5:00 PM	
Sesser Community	6294 State Highway 154	(618)625-6979 www.crhpc.org	Mon-Fri 8:00 AM-5:00 PM	

Health Center (F)	Sesser, IL 62884			
West Frankfort Family Healthcare Clinic (F)	309 W. St. Louis Street, Suite B West Frankfort, IL 62896	(618)932-2200	Mon-Fri 8:00 AM-4:30 PM	
Zeigler Area Family Healthcare Clinic (F)	15 Circle Street Zeigler, IL 62999	(618)435-9699	2nd and 4th Thursdays 8 AM-4 PM	
SIU Family Medicine Care-A-Van (F)	601 E. Main St. West Frankfort, IL 62896 (Frankfort Community High School)		Tuesdays	Mobile clinic at Frankfort Community High School
Johnston City Community Health Center (W)	14410 Route 37 Johnston City, IL 62951	(618)983-6911 www.crhpc.org	Monday-Friday 8 AM-5 PM	
Shawnee Health Care (W) ★	1006 South Division Street Carterville, IL 62918	(618)519-9200 www.shawneehealth.com	Mon., Tue., Thur., Fri. 8 AM-5 PM; Wed. 8 AM-7 PM	
SIH Logan Primary Care (W)	405 Rushing Dr. Herrin, IL 62948	(618)993-3300	Mon-Fri 8:00 AM-8:00 PM, Sat. 8:00 AM-5:00 PM, Sun. 12:00 PM-4:00 PM	
Marion Wellness Center (W)	1700 Wildcat Drive Suite A Marion, IL 62959	(618)969-8228	Monday-Thursday 7:30 AM-5 PM, Friday 7:30 AM-12:30 PM	
Shawnee Health Mobile Unit (Marion Schools) (W) ★	Mobile unit; bus comes to Marion School District schools	(618)969-8288	Monday 8 AM-4 PM – Adams School Tuesday 8 AM-4 PM – Marion Junior High Wednesday 8	Must be a student in Marion School District

			AM-4 PM – Washington Elementary Thursday 8 AM-4 PM – Lincoln Elementary Friday 8 AM-12 PM – Jefferson Elementary; 1 PM-4 PM – Longfellow Elementary	
SIU Family Medicine Care-A-Van (W)	17428 Rt. 37 Johnston City, IL 62951 (Project Echo Alternative School)		Mondays and Fridays	Mobile clinic at Project Echo Alternative School

Public Health Departments

Organization	Address	Contact Information	Hours	Services Offered
Franklin-Williamson Bi-County Health Department (F/W)	8160 Express Drive Marion, IL 62959	(618)439-0951	Mon.-Fri. 8 AM-12 PM, 1 PM-4 PM	

Dental & Vision

Organization	Address	Contact Information	Hours	Services Offered
Christopher Rea Clinic (F)	4241 HWY 14 West Christopher, IL 62822	(618)724-9290 www.crhpc.org	Monday-Friday 8 AM-5 PM	
Dental Safari (F/W)	7562 Old Route 13 Marion, Illinois 62959	(618)993-8333 www.dentalsafaricompany.com		Dental services in the public schools

Shawnee Health Care (W)	3115 Williamson County Parkway Marion, IL 62959	(618)519-9200 www.shawneehealth.com	Monday-Thursday 7:30 AM-5 PM	Dental care

Food and Nutrition Resources

Food Pantries

Organization	Address	Contact Information	Hours	Services Offered
Benton/West City Ministerial Alliance Food Pantry (F)	320 S Main St, Benton, Illinois 62812	(618)200-3309	Tuesday's 9:00AM-12:00PM, Thursday's 1:00PM- 4:00PM	Must be a resident of the Benton High School District and have proof of residency.
Benton Township (F)	104 N. 10th St. Benton, Illinois 62812	(618)439-3181	Wednesday 9:00 am – 11:00 am, one visit per month	Open to Franklin County Residents ONLY, must bring ID
Community of Christ Church (F)	3663 Chestnut St Thompsonville, IL 62890	(618)357-1827	2nd Thursday of every month 10:00AM-1:00PM	Must have a valid ID with address
Grace Baptist Fellowship Drive-thru Food Pantry (F)	5665 State Highway 37 South Benton, IL 62812	(618)218-1081	Last Saturday of the month 9AM to 11AM January-October. 3rd Saturday November and December.	
Sesser City Park Mobile Market (F)	301 South Park Sesser, IL 62884	(618)439-3178	1st Monday of Month 9:00AM	Open to everyone
Whittington Baptist Church (F)	200 Main St. Whittington, IL 62897	(618) 629-2423	2nd Wednesday 9:00 AM until everyone is served	Must fill out paperwork and can come once per month. Open to anyone

Cambria Food Pantry (W)	302 South Richart St. Cambria, IL 62915	(618)985-6082	3rd Tuesday of the month from 9 AM-12 PM	Must reside in Williamson County
Community United Food Pantry (W)	117 S. Division St. Carterville, IL 62918	(618)985-3171	3rd Wednesday of every month commodities day	They offer delivery to residencies and to different locations. Carterville, Cambria, or Crainville residents preferred. Must fill out paperwork
First United Methodist Church (W)	400 W. Broadway Johnston City, IL 62951	(618)983-5150	Thursday 9AM-11 AM, Commodities on 3rd Thursday of the month 11 AM - 12:30 PM	Williamson County residents only
Herrin Community Pantry (W)	509 North 17th St. Herrin, IL 62948	(618)942-2080	Tuesday's and Friday's from 1 p.m. to 4 p.m.	Only serves residents of Herrin, Energy, Colp, and Freeman Spur. Requires proof of residency, income, SS card for each family member
Herrin House of Hope (W)	112 N. 14th Street Herrin, IL 62948	(618)942-8500	Food Pantry 3rd full week of the month 11 AM- 1 PM	Herrin school district only. Serves lunch daily 11AM-1 PM Monday- Friday
JC Mission Manna (W)	306 East Broadway Blvd. Johnston City, IL 62951	(618)983-6262	Tuesday's 3 PM to 5 PM and Wednesday 10AM to 3 PM	Johnston City School District residents only, need a photo ID and proof of residence.
Marion Ministerial Alliance (W)	103 East Calvert St. Marion, Illinois 62959	(618)983-8419	Tuesday's 8:30 AM to 11:30 AM	Marion School District residents only

The Promise Mission Food Pantry (W)	15 West Main St. Marion, IL 62951	(618)922-4496	Wednesday's and Friday's 10 AM to 2 PM	Provides food and clothing. Williamson County residents only
River Church Food Pantry (W)	203 West Pennsylvania, Pittsburg, IL 62974	(618)922-4440	Last Saturday of the month 8:30 AM to 10:30 AM	Williamson County residents only
Salvation Army (F/W)	906 Tower Square Plaza Marion, IL 62959	(618)993-5854	Wednesday's and Friday's from 9 AM to 11:30 AM.	Franklin and Williamson County Residents only. Must bring a photo ID and one other proof of residence.
Second Baptist Church Food Pantry (W)	208 S. Russell St. Marion, IL 62959	(618)993-2338	Open Thurs 9:00 AM – 11:00 AM	Open to everyone
VA Medical Center Food Pantry (W)	2401 W. Main St. Marion, Illinois 62959	(618)993-4121	Mon – Thurs 10:00 am – 1:00 pm	Serves Veterans in their care
Williamson Baptist Association (W)	10093 Old Brainbridge Trail Marion, IL	(618)993-6069	Jan - Oct 4th Saturday of the month 10:00 AM-12:00 PM Nov - Dec 3rd Saturday of the month 10:00 AM - 12:00 PM	Call to make sure times are not changed

Free Meals

Organization	Address	Contact Information	Hours	Services Offered
Herrin House of Hope (W)	112 N. 14th Street Herrin, IL 62948	(618)942-8500	11AM-1 PM Monday- Friday	Serves lunch daily
JCity Church (W)	609 Monroe Ave. Johnston City, IL 62951	(618)983-5254	Every Saturday 5:30PM-6:00PM	Free drive-thru community meal

The Promise Mission (W)	818 W. Main St. Marion, IL 62959	(618)922-4496	Monday – Friday 10:00AM-2:00PM	Lunch available

Basic Needs

Clothing and Household Items

Organization	Address	Contact Information	Hours	Services Offered
Finding Forever Animal Rescue and Thrift Store (W)	1117 East Main St. Marion, IL 62959	(618)922-5186	Tuesday-Friday 10 AM-4 PM; Saturday 10 AM-2 PM	Thrift store; clothing and household items
Goodwill Store (W)	2812 Outer Drive Marion, IL 62959	(618)998-1670	Monday-Friday 10 AM-8 PM; Sunday 10 AM-6 PM	Thrift store; clothing and household items
Herrin House of Hope (W)	112 N. 14th Street Herrin, IL 62948	(618)942-8500	Tuesday and Friday 1 PM-4 PM	Thrift store; clothing and household items
Helen Honey's (W)	808 East Herrin St. Herrin, IL 62948	(618)988-8178	Monday-Friday 9 AM-4 PM; Saturday 9 AM-2 PM	Thrift store; clothing and household items
JC Mission Manna (W)	306 East Broadway Blvd. Johnston City, IL 62951	(618)983-6262	Monday and Wednesday 9:30 AM-4 PM; Tuesday 9:30 AM-5 PM	Thrift store; clothing and household items
Renew (W)	2705 Walton Way Marion, IL 62959	(618)997-7885	Monday-Friday 9 AM-5 PM; Saturday 9 AM-2 PM	Thrift store; clothing and household items
Salvation Army (W)	906 Tower Square Plaza, Marion, IL 62959	(618)993-5854	Monday-Saturday 10 AM-5 PM	Thrift store; clothing and household items

Transportation

Organization	Address	Contact Information	Hours	Services Offered
South Central Transit (F)	709 North Bryan St. West Frankfort, IL 62896	(618)532-8076 www.southcentraltransit.org		
Rides Mass Transit (W)		(618)993-1900 Toll Free: 877-743-3402 www.ridesmtd.com/counties/williamson-county		

Family, Youth, Seniors, and Veterans

Children and Family Services

Organization	Address	Contact Information	Hours	Services Offered
CASA (Court Appointed Special Advocates) (F/W)	903 W. Washington Suite 3 Benton, IL 62812	(618)438-0608		
Carita's Family Solutions (F/W)	10286 Fleming Rd. Carterville, IL 62918	(618)985-2000 www.caritasfamilysolutions.org		
Child Care Resource and Referral (F/W)	607 S. Greenbriar Rd. Carterville, IL 62918	(618)985-5975 www.ccrrjalc.com		
Lutheran Social Services (F/W)	510 W. Main St. Marion, IL 62959	(618)997-9196		

The Night's Shield (F/W)	301 East Garland Street West Frankfort, IL 62896	(618)932-6400 www.thenightsshield.org		
DHS Family Community Resource Center (F)	1602 North Main Street Benton, IL 62812	(618)439-4351		
DHS Family Community Resources Center (W)	1107 West Deyoung Street Marion, IL 62959	(618)997-6591		
Southern Illinois Resource and Advocacy Center (SIRAC) – Herrin (W) ★	101 North Park Avenue Herrin, IL 62948	(223)244-2597 www.siresources.org		Family support services, doula and maternal health services, DCFS navigation and advocacy, case management, resource referrals, and help with food, clothing, and household supplies

Pregnancy Resources and Prenatal Choices

Organization	Address	Contact Information	Hours	Services Offered
Got You Covered (W)	301 N. Pine Street Carterville, IL 62918	(618)922-6355		Provides diapers, wipes, and baby hygiene products. Must call number and arrange for pick up.
Clarity Women's Care (W)	808 W Prairie St. Marion, IL 62959	(618)997-2790		Pregnancy Resource Center

Youth Services

Organization	Address	Contact Information	Hours	Services Offered

Senior Services

Organization	Address	Contact Information	Hours	Services Offered
Franklin County Senior Services (F)	225 East Poplar St. West Frankfort, IL 62896	(618)937-3511		Home-delivered meals available
Wit and Wisdom Senior Center (F)	225 East Poplar St. West Frankfort, IL 62896	(618)997-3511		
Aging and Disability Resource Center (Shawnee Alliance) (W)	6355 Brandhorst Dr. Carterville, IL 62918	1-800-642-7773		
Marion Senior Center (W)	507 West Main Street Marion, IL 62959	(618)997-9019 www.cityofmarionil.gov/marion-senior-citizens-center		Pickup and dine in meals available
Williamson County Programs for the Aging (W)	1201 Weaver Road Herrin, IL 62948	(618)988-1585 www.wcpaherrin.net		Home-delivered meals available
Egyptian Area Agency on Aging (F/W)	200 East Plaza Drive Carterville, IL 62918	(618)985-8311 www.egyptianaaa.org		

Veterans Services

These services are offered to veterans throughout Southern Illinois.

Organization	Address	Contact Information	Hours	Services Offered
Veterans Affairs Department (F)	500 W Main St, Benton, IL 62812	(618)435-3678		
Marion VA Medical Center (VA Marion Health Care) (W) ★	2401 West Main St. Marion, IL 62959	(618)997-5311		Addiction and Substance Use Services – Ext. 55721 Consultation Liaison Team – Ext. 59448 Employee Assistance Program (EAP) – Ext. 54759, 55750, 55983 Health Care for Homeless Veterans Program – Ext. 59457 Homeless Veteran Supported Employment Program – Ext. 59457 Housing & Urban Development – Veterans Affairs Supportive Housing – Ext. 59457 Integrated Mental Health in Primary Care/Behavioral Health Lab – Ext. 53249 Mental Health Intensive Case Management – Ext. 59366 Military Sexual Trauma – Ext. 59367 OEF/OIF/OND Program – Ext. 54006 Outpatient Specialty Mental Health – Ext. 59182 Post-Traumatic Stress Disorder Clinic – Ext. 59430

				Residential Rehab Treatment Program – Ext. 55721 Suicide Prevention Program – Ext. 59448 Supported Employment (SE) – Ext. 72438 Transitional Work Experience – Ext. 72438 Veterans Justice Outreach Program – Ext. 59367 Veteran Peer Support Services – Ext. 59436
Marion VA Clinic (W)	3403 Heartland Street Marion, IL 62959	(618)997-5311 Ext. 72001		
Illinois Department of Veterans' Affairs (State Regional Office Building) (W)	2309 W. Main St. Suite 122 Marion, IL 62959	(618)997-3309		
VA Medical Center Food Pantry (W)	2401 W. Main St. Marion, IL 62959	(618)993-4121	Mon – Thurs 10:00 am – 1:00 pm	Serves Veterans in their care

Disability Services

Organization	Address	Contact Information	Hours	Services Offered

Employment and Education

Employment and Job Training

Organization	Address	Contact Information	Hours	Services Offered

Man-Tra-Con Corporation (F/W)	3117 Civic Circle Blvd., Suite B, Marion, IL 62959; satellite office at 19 West Frankfort Plaza	(618) 998-0970 mantracon.org	Monday-Friday, 8:30 AM-4:30 PM	No-cost career coaching, job-search assistance, employment and training programs, and education funding guidance.
American Job Center Southern Illinois (W)	3117 Civic Circle Blvd., Marion, IL 62959	(618) 998-9570 American Job Center Southern Illinois	Monday-Friday, 8:30 AM-4:30 PM	Job-search resources, résumé assistance, GED and training referrals, computers, internet access, and connections to partner services.
Southern Illinois Workforce Development Board (F/W)	3117 Civic Circle Blvd., Suite B, Marion, IL 62959	(618) 998-0970 siwdb.org	Monday-Friday, 8:30 AM-4:30 PM	Coordinates workforce development, training, youth education, and job-search services across Franklin and Williamson Counties.
Regional Office of Education #21 (F/W)	Franklin and Williamson County offices	Franklin: (618) 438-9711 Williamson: (618) 998-1283 roe21.org	Monday-Friday, 8:00 AM-4:00 PM	Career and technical education programs, career fairs, professional learning, and bus-driver training.

Adult Education and GED Programs

Organization	Address	Contact Information	Hours	Services Offered
John A. Logan College – Logan Academy (F/W)	700 Logan College Rd., Carterville, IL 62918; classes also in West Frankfort, Herrin, and Marion	(618) 985-2828 Logan Academy GED and literacy	Day and evening schedules vary by location	Free adult basic education, literacy instruction, GED preparation, practice testing, and transition support.
Rend Lake College Skills Center (F)	468 N. Ken Gray Pkwy., Ina, IL 62846	(618) 437-5321, ext. 1241, 1244, or 1220	Monday-Thursday, 8:00 AM-4:30 PM; Friday, 8:00 AM-	GED preparation, reading and math skill development, workforce preparation,

		RLC GED/Skills Center	4:00 PM during fall and spring	bridge programs, and ICAPS career training.
Regional Office of Education #21 (F/W)	Serves Franklin, Johnson, Massac, and Williamson Counties	ROE #21 High School Equivalency	Monday-Friday, 8:00 AM-4:00 PM	Issues official GED transcripts and Illinois High School Diplomas for registered Franklin and Williamson County residents and provides testing guidance.
Southeastern Illinois College Adult Basic Education (R)	3575 College Rd., Harrisburg, IL 62946	(618) 252-5400, ext. 2329 SIC Adult Basic Education	Morning and evening classes Monday-Wednesday	Free GED preparation covering language arts, math, social studies, and science; GED testing is also available.

Colleges and Vocational Training

Organization	Address	Contact Information	Hours	Services Offered
John A. Logan College (F/W)	700 Logan College Dr., Carterville, IL 62918; West Frankfort Extension Center at 19 West Frankfort Plaza	(618) 985-2828 West Frankfort: (618) 932-6639 jalc.edu	Monday-Friday during regular business hours; appointments available upon request	Degree and certificate programs, apprenticeships, career and technical education, community education, and workforce development.
Rend Lake College (F)	468 N. Ken Gray Pkwy., Ina, IL 62846	(618) 437-5321 rlc.edu	Fall and spring: Monday-Thursday, 8:00 AM-4:30 PM; Friday, 8:00 AM-4:00 PM. Summer: Monday-Thursday, 8:00 AM-4:00 PM	More than 100 degree and certificate options, including career and technical education, workforce training, and business and industry training.
Southeastern Illinois College (R)	3575 College Rd., Harrisburg, IL 62946	(618) 252-5400 sic.edu	Monday-Friday, 8:00 AM-4:30 PM	Career-ready degree and certificate programs, vocational education,

				community education, and workforce preparation.
University of Illinois Extension – FJPRW Unit (F/W)	Franklin County: 1212 Route 14 West, Benton, IL 62812; Williamson County: 1301 Enterprise Way, Suite 60, Marion, IL 62959	University of Illinois Extension	Monday-Friday, 8:00 AM-4:30 PM; closed noon-1:00 PM	Lifelong learning, workforce development, agriculture, family, youth, health, and community education programs.

Legal Services

Legal Aid

Organization	Address	Contact Information	Hours	Services Offered
Land of Lincoln (Legal Aid South Regional Office) (F/W)	509 South University Ave Carbondale, IL 62901	(618)357-7800 https://lincolnlegal.org		

Courts, Probation, and Re-entry Services

Organization	Address	Contact Information	Hours	Services Offered
Franklin County Courthouse (F)	100 Public Square Benton, IL 62812	(618)435-9800 www.franklincountyil.gov		County court services
Williamson County Courthouse (W)	407 North Monroe Street Marion, IL 62959	(618)997-1301 www.williamsoncountyil.gov		County court services
TASC Southern Illinois Area 8 (R) ★	4505 W. Deyoung St. Suite 100 Marion, IL 62959	(618)565-0060		Serves Southern Illinois Region

Survivor Resources

Organization	Address	Contact Information	Hours	Services Offered
Survivor Empowerment Center (F/W)	610 South Thompson Street Carbondale, Illinois 62901	(618)549-4807 www.empoweringsurvivors.org		Domestic abuse services. Open to residents in Franklin and Williamson County

Community Assets

Libraries

Organization	Address	Contact Information	Hours	Services Offered
Benton Public Library (F)	502 S. Main St, Benton, IL 62812	(618)438-7511		Public library services
Christopher Public Library (F)	202 E. Market St. Christopher, IL 62822	(618)724-7534		Public library services
West Frankfort Public Library (F)	402 E. Poplar St. West Frankfort, IL 62896	(618)932-3313		Public library services
Zeigler Public Library (F)	102 E. Maryland St. Zeigler, IL 62999	(618)596-2041		Public library services
Sesser Public Library (F)	303 W. Franklin St. Sesser, IL 62884	(618)925-6566		Public library services
Royalton Public Library (F)	305 S. Dean St. Royalton, IL 62983	(618)984-4463		Public library services
Anne West Lindsey District Library (W)	600 N. Division St. Carterville, IL 62918	(618)985-3298		Public library services
Crab Orchard Public Library (W)	20012 Crab Orchard Rd. Marion, IL 62959	(618)982-2141		Public library services

Herrin City Library (W)	120 N. 13th St. Herrin, IL 62948	(618)942-6109		Public library services
Johnston City Public Library (W)	506 Washington Ave, Johnston City, IL 62951	(618)983-6359		Public library services
Marion Carnegie Library (W)	206 S. Market St. Marion, IL 62959	(618)993-5935		Public library services

Parks & Recreation

Organization	Address	Contact Information	Hours	Services Offered
Benton Community Park (F)	600 S. DuQuoin St., Benton, IL 62812	City Hall: (618) 439-6131 City park information	Call to confirm park hours.	Playgrounds, walking paths, picnic areas, sports courts and ball fields.
Frankfort Community Park Aquatic & Activities Center (F)	1100 E. Cleveland St., West Frankfort, IL 62896	(618) 937-1665 Park and recreation center	Center: Mon–Fri 7 AM–6 PM; Sat 8 AM–2 PM; Sun closed except private parties.	Indoor swimming, fitness equipment, exercise classes and basketball.
Miners Memorial Park – Sesser (F)	Sesser, IL; contact City Hall for directions.	City Hall: (618) 625-3611 Park information	Call to confirm.	Playground, tennis, pickleball, basketball, volleyball and pavilion rentals.
Christopher Park (F)	301 W. Sylvester Ave., Christopher, IL 62822	City Hall: (618) 724-7648 City information	Call to confirm park hours.	Outdoor recreation and pickleball.
Wayne Fitzgerrell State Recreation Area (F)	11094 Ranger Rd., Whittington, IL 62897	(618) 629-2320 State recreation area	Call to confirm access and seasonal closures.	Hiking, camping, fishing, boating, picnicking and wildlife viewing.
Marion Park District (W)	Administration: 1401 N. Otis St., Marion, IL 62959	(618) 993-3940 Marion Park District	Office: Mon–Fri 7:30 AM–4 PM; park/program hours vary.	Parks, sports facilities, recreation programs, aquatic

				center and rentals.
Herrin Park District (W)	1010 N. 5th St., Herrin, IL 62948	(618) 942-3548 Herrin park information	Call to confirm; pool is seasonal.	Playgrounds, walking trails, sports courts, disc golf and seasonal swimming.
Cannon Park – Carterville (W)	120 N. Greenbriar Rd., Carterville, IL 62918	Parks Department: (618) 985-2252 Carterville parks	Call to confirm.	Playground, walking path, skate park, ball field, volleyball and picnic shelters.
James Street Park – Carterville (W)	501 James St., Carterville, IL 62918	Parks Department: (618) 985-2252 Carterville parks	Call to confirm.	Baseball fields, batting cages, playground and pavilion.
James Mohan Memorial Park – Cambria (W)	535 S. Maple St., Cambria, IL 62915	(618) 985-6082 Local recreation information	Call to confirm.	Playground, baseball fields and community events.
Arrowhead Lake Park & Campground (W)	1600 Peterson Ave., Johnston City, IL 62951	(618) 983-3535 Arrowhead Lake	Seasonal camping; call to confirm park and office hours.	Nature trail, fishing, boating, playgrounds, picnic shelters and camping.
Bruce Park – Energy (W)	100 Front St., Energy, IL 62933	County parks directory	Hours not verified; confirm locally.	Walking path and outdoor recreation.
Crab Orchard National Wildlife Refuge (W/R)	Visitor Center: 6987 Headquarters Rd., Marion, IL 62959	(618) 997-3344 Refuge information	Visitor Center: Mon–Sat 8 AM–4 PM; generally closed federal holidays.	Hiking, wildlife viewing, fishing, boating, camping and picnicking; entrance pass required.

Other Amenities

Organization	Address	Contact Information	Hours	Services Offered

FY27 Updates and Service Gaps

New Services and Provider Changes

Organization	Sector	Type of Change	Details of Change
Alpharus Health (formerly Gateway Foundation) ★	Licensed SUD Treatment Services	UPDATED	Provider name change. Gateway Foundation is now Alpharus Health. Same Carbondale location (1080 E. Park St.); listing updated with new name and website.
Take Action Today (Benton and Marion) ★	Harm Reduction Services	NEW	New listing. Harm reduction supplies are now available at both Take Action Today locations (905 W. Washington St., Benton and 1805 W. Main St., Marion).
The Community Action Place (tCAP) – Marion ★	Harm Reduction Services	NEW	New listing. Free, confidential harm reduction supplies and HIV/STI testing at the Marion office (4503 W. Deyoung St. Suite 10A).
Southern Illinois Resource and Advocacy Center (SIRAC) – Herrin ★	Peer Recovery Support Services; Children and Family Services	NEW	New location. SIRAC opened a community resource center in Herrin (101 North Park Avenue), offering parent peer support, recovery navigation, and family support services. SUD/MH star also added to the Children and Family Services listing for consistency.
Timber View Wellness Center ★	Mental and Behavioral Health Services; Peer Recovery Support Services	NEW	New listing. Behavioral health center in Marion (101 E. DeYoung St. Suite B) offering counseling, a Living Room Program, and support groups.
Benton Rea Clinic (F) ★	Primary Care and Community Health Centers	UPDATED	Added the SUD/MH star to the primary-care listing to match its behavioral health listing. Service information unchanged.
Shawnee Health Care (W) ★	Primary Care and Community Health Centers	UPDATED	Added the SUD/MH star to the Carterville primary-care listing to match its mental health and MAR listings. Service information unchanged.

Shawnee Health Mobile Unit (Marion Schools) (W) ★	Primary Care and Community Health Centers	UPDATED	Added the SUD/MH star to the primary-care listing to match its student counseling listing. Service information unchanged.
TASC Southern Illinois Area 8 (R) ★	Courts, Probation, and Re-entry Services	UPDATED	Added the SUD/MH star to identify this listing as a substance use resource. This is a guide-label update, not a new service or location.
Southern Illinois Youth Empowerment Network (part of Take Action Today) ★	Licensed SUD Prevention Services	NEW	Added to the guide: BASE grant-funded prevention program in Southern Illinois, based at the Take Action Today – Benton Resource Center (905 W. Washington St., Benton). AHP licensed, not DBHR.
Franklin and Williamson County parks and recreation resources	Parks & Recreation	NEW	Added to this guide (not newly opened): Benton Community Park (F); Frankfort Community Park Aquatic & Activities Center (F); Miners Memorial Park – Sesser (F); Christopher Park (F); Wayne Fitzgerrell State Recreation Area (F); Marion Park District (W); Herrin Park District (W); Cannon Park – Carterville (W); James Street Park – Carterville (W); James Mohan Memorial Park – Cambria (W); Arrowhead Lake Park & Campground (W); Bruce Park – Energy (W); Crab Orchard National Wildlife Refuge (W/R). Listings include brief services, contact details and hours where verified.

Identified Service Gaps

Sector	Service Gap Identified	County Affected	Impact on Community	Recommendation/Next Steps
Housing	Lack of Warming/Cooling Centers	Franklin (F) / Williamson (W)	Only two sites listed: Take Action Today in Marion and Benton. Currently no overnight or	Work with local law enforcement, city halls and churches to identify seasonal sites. Update the guide each season.

			weekend option at the Marion location.	
Housing	Lack of Homeless Shelters	Franklin (F) / Williamson (W)	The Lighthouse Shelter in Willimson County is the only emergency or transitional shelter listed. The Night's Shield in Franklin County only serves youth.	Look into partnerships for emergency shelter beds in Franklin and Williamson counties and strengthen referrals to the Southern Illinois Coalition for the Homeless.