

Lake County ROSC Meeting Minutes

Thursday, April 23, 2026

10:30 am -12:30

Virtual Meeting Topic: LC ROSC Presentation and demonstration of new apps

ROSC - A Recovery Oriented Systems of Care (ROSC) is a coordinated network of community-based services and supports that is person-centered and builds on the strengths and resilience of individuals, families, and communities to experience recovery and improved health, wellness, and quality of life for those with or at risk of substance use and/or co-occurring conditions. The central focus of a ROSC is to create an infrastructure, or "systems of care", with the resources to effectively address the full range of substance use and/or co-occurring disorders within communities.

The purpose of this meeting is to be intentional about building and maintaining strong relationships with the faith-based community. Providing recovery related education, resources to assist this community to become a recovery focus, friendly, and prepared to embrace those in the process of change.

Amanda Douglass opened the meeting and welcomed new members, including Annemarie Dyer, Cynthia Hernandez, and Nick Bailey from NICASA, Sarah Richardson from Gateway Foundation, Callie for Lake County Health Department, Ben Farmer from McHenry County's A Way-Out program, Jim Dolan, Veterans to Hope, Stephanie Sajuan from the Public Defender's office

Amanda presented the Lake County Resource Hub app. This app serves as a community portal for finding resources, making referrals, as well as tracking Narcan distribution locations.

The ROSC app is designed for council members to manage referrals and community partnerships.

The apps include features for resource directories, meeting locations, discussion boards, and warm handoff tracking

Both versions offer Spanish language capabilities and mobile accessibility.

Concerns about the apps.

- Ben Rudolph and Elizabeth raised concerns about maintaining current resource information as well as protecting personal data privacy. Amanda addressed this by explaining plans to add disclaimers and confidentiality measures.

- Lake County 211's reliability, noting contact information and services often become outdated. A concern about 211's particular challenges regarding warm handoff and maintaining consistent contact information at service agencies. (Amanda explained her approach to building direct relationships with partner directors will address these issues.)
- Yajaira Balderas from 211 Lake County explained their database update process and offered to create warm handoffs with other agencies; while noting they can only work within the freedom provided by their partners.
- Devin Steiben suggested tracking other types (professional, lived experience, or lived experienced professionals) and asked about reporting issues. (Amanda confirmed they would be handled by the admins.
- Ashley suggested that confidentially disclaimers could be added to the MOU and user agreements.

Next steps:

- Amanda will share the QR code. She requested team members to contribute additional resources from their organizations to expand coverage across Lake County.
- App users will send resource directories or lists of resources to Amanda for inclusion.
- App users will report any issues or improvement suggestions to Amanda or Ashley.
- Amanda and Ashley will regularly verify and update resource information in both apps.
- Organization announcements will be added to the app portal.
- Consider attending roundtable discussion, May 16, 2026, for formerly incarcerated individuals at NIRCO.
- Consider attending community drumming circle event on May 28, 2026, at NIRCO.
- Save the date for November 11, 2026, Wellness and Recovery Summit.
- All participants are to consider applying for opioid settlement funding grants (June 1- July 31, 2026)
- Consider registering for the 5K Rise and Run for Recovery event, August 30, 2026.

The meeting concluded with organizational announcements of upcoming events, as well as information about opioid settlement funds available from harm reduction and peer support services.

Note: Meeting minutes are a compilation of meetings from the Warm Hand-Offs team and Justice Impacted Family team.