



Will County R.O.S.C. Council Meeting Minutes Oct.28, 2025

Attendees: Dr. Kathleen Burke; Jennifer Trivelli; Celeste Fonseca; Allison Thomas; Caitlin Daly; Connie Dewall; Cristyna Ramirez; Crystal A. Torres; Danielle Heffernan; Deborah Boedeker; Dr. Ruby E. Powell; Elena Rivera; Luz Aranda; Paula Ekstrom; Shawn Smith, Renita Brown; Magdalena Campos, Neesha Stringfellow, Tarcia Leak

Notes

- **Overview of Endeavor Health Services:** Jennifer explains the merger of North Shore University Health System and Edward Elmhurst Health System to form Endeavor Health. The merger has expanded services to the Chicagoland area, including hospital-based care for mental health, substance use, and eating disorders. Details the various levels of care offered by Endeavor Health, including inpatient, partial hospitalization (PHP), and intensive outpatient (IOP) programs. Explains the services provided at different locations, such as Evanston Hospital, Swedish Hospital, Highland Park Hospital, and Linden Oaks Hospital. Highlights the specific services offered at Linden Oaks Hospital, including inpatient hospitalization, crisis level of care assessments, and eating disorder programs. Also mentions the expansion of PHP and IOP services to Swedish Hospital by the end of summer 2026.
- **Specific Programs and Services:** Jennifer describes the PHP and IOP programs at various locations, including Naperville, Plainfield, Mokena, and Hinsdale. Explains the specific mental health concerns addressed at each location, such as anxiety, depression, mood disorders, and dual diagnosis. Highlights the new programs started recently, including the Generations IOP for older adults and the Creative Arts IOP. Also mentions the outpatient medication management services and therapy groups available at different locations.
- **Addiction and Dual Diagnosis Services:** Jennifer discusses the addiction and dual diagnosis services offered by Endeavor Health. Explains the detoxification and withdrawal management services available at Linden Oaks

Hospital and Edward Hospital. Describes the PHP and IOP programs for substance use and addiction, including the evening IOP in Naperville. Mentions the ongoing addiction recovery services (ORS) program, which provides support for individuals in recovery.

- **Insurance and Treatment Modalities:** Jennifer provides information on the insurance plans Endeavor Health is in network with, including commercial insurance, Medicaid, and Medicare. Explains the process of level of care assessments and the services provided during these assessments. Discusses the treatment modalities used, such as DBT, CBT, cognitive processing therapy, and expressive therapy. Mentions the use of various expressive therapies, including art, music, dance, and horticultural therapy.
- **Q&A:**
 - Deb B asks about the acceptance of Medicaid managed care at Linden Oaks, and Jennifer clarifies that traditional Medicaid is accepted at Linden Oaks.
 - Paula Ekstrom inquires about eating disorder services, and Jennifer confirms that all eating disorder services are provided at the Naperville inpatient location.
 - Kathleen Burke asks about gambling services, and Jennifer mentions that they are currently training staff for gambling addiction services.
 - Jennifer offers to send her PowerPoint presentation to everyone and provides her contact information for further questions.
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Action items (Updates from Council Members and Partners)

- ☐ Paula Ekstrom shares updates on Red Ribbon Week activities, including school activities, red tulip planting, and a quiet period in November and December.
- ☐ Crystal A. Torres announces a Zoom meeting in Spanish on November 19 to reach out to the Spanish-speaking community.
- ☐ Deb B highlights the activities at the Community Center of Joliet, including a Halloween party, coat drive, and health resources.
- ☐ Elena Rivera asks for information on the coat drive, and Deb B provides details on the Community Center of Joliet's resources and events.

Attendees Information:

- **Dr. Kathleen Burke, PhD** - Behavioral Health Community Coordinator @ Will County HD (kburke@willcountyhealth.org)
- **Jennifer Trivelli** - Community Outreach Liaison @ Endeavor Health Behavioral Health (jennifer.trivelli@endeavorhealth.org)
- **Celeste Fonseca** - Exec. Outreach Admin. Assist. (celeste.hlmrecovery@gmail.com)
- **Allison Thomas** - Professional Relations Coordinator @ Rosecrance Behavioral Health (althomas@rosecrance.org)
- **Caitlin Daly** - Program Manager, MAPP/Community Planning @ Will County HD & Community Health Center (cdaly@willcountyhealth.org)
- **Connie Dewall** - Will County HD (cdewall@willcountyhealth.org)
- **Cristyna Ramirez** - Dir. Of Business Development Existential Counselors Society (cramirez2442@gmail.com) 773-559-9650
- **Crystal Torres** - NAMI Will-Grundy (ctorres@namiwg.org)
- **Danielle Heffernan** - Coordinator of the Coors Grant @ Serenity House Counseling Services. (Danielle.Heffernan@dupagerosc.org)
- **Deborah Boedeker, CADC** - OUTREACH SPECIALIST II @ STEPPING STONES (dboedeker@steppingstonetreatment.com)
- **Dr. Ruby E. Powell** - (rpowell127@gmail.com)
- **Elena Rivera** - A.V.P. Of Mobile Services @ Family Guidance (erivera@fgcinc.org)
- **Luz Aranda** - (laranda@gacsprograms.org)
- **Paula Ekstrom** - Program Director/Coordinator @ Wilmington Coalition for a Healthy Community (Paula@wilmington-coalition.org)
- **Shawn Smith**
- **Renita Brown** - (renitabrown8111@gmail.com)
- **Magdalena Campos** - Program Coordinator @ HLM (magdalena.hlmrecovery@gmail.com)
- **Neesha Stringfellow** - Exec. Director @ HLM (neesha.hlmrecovery@gmail.com)
- **Tarcia Leak** - Operations Director @ HLM (tash.hlmrecovery@gmail.com)