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information of the primary person on campus with veterans and military personnel responsibilities.

Name	Keith White
Title	Coordinator for Veterans and Military Personnel
Department	Student Affairs and Academic Support
Address	Governors State University 1 University Parkway University Park, IL 60484-0975
Phone number	708.235.2223
Email address	kwhite@govst.edu ; veterans@govst.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name
Title
Department
Address
Phone number
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Admission process

Financial aid process

Registrar's Office

Veteran Center

Other (please describe)

Office of the Coordinator for Veterans and Military Personnel

Preparer Name: Lana Bilyk
Preparer Email Address: l-bilyk@govst.edu
October 30, 2009



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Following provide programs or services designed for veterans or military personnel and their families.

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

Coordinator for Veterans and Military Personnel

4. Please describe the programs or services that are available to veterans, military personnel, and their families.

Governors State University offers several academic programs that accommodate veterans and active duty military students and their families degree completion needs. GSU is also a member of Servicemembers Opportunity College (SOC) and offers courses as part of the Navy College Program for Afloat College Education (NCPACE). Services for veterans, military personnel, and their families include financial aid, counseling, tutoring, disability, career, employment and advising. Plans are in progress to create a veteran / military student organization as well as establishing peer support networks within the university.

Governors State University has recently appointed a Coordinator for Veterans and Military Personnel Student Services. This position is charged as an ombudsperson to veterans, active duty military, and their families. The Coordinator for Veterans and Military Personnel Student Services is available to assist incoming students with application, registration, navigation of the university and its website. The Coordinator will also refer students to resources within the university as well as contacts at the Veterans Administration at both the state and federal level.

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5. Please indicate the number of veterans, military personnel, and spouses or dependents accessing the following programs and services during the 2008-2009 academic year. Please provide the contact information for each program or service offered.

**Please note that prior to the date of the enactment of IL Public Act 096-0133, Governors State University did not track the number of veterans, active duty military, or family use of resources and services with the exception of financial aid. We now have put in place processes to track the use of these services.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Name			
Department			
Address			
Telephone Number			
Email Address			
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Name	Kelly McCarthy		
Department	Academic Resource Center		
Address	Governors State University 1 University Parkway B1215 University Park, IL 60484-0975		
Telephone Number	708.534.4508		
Email Address	k-mccarthy@govst.edu		
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
Contact Name	Vanessa Newby		
Department	Student Life		
Address	Governors State University 1 University Parkway A2130 University Park, IL 60484-0975		
Telephone Number	708.534.4551		
Email Address	v-newby@govst.edu		

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1		
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Contact Name Darcie Campos
 Department Career Services
 Address Governors State University
 1 University Parkway
 A1120
 University Park, IL 60484-0975
 Telephone Number 708.235.2198
 Email Address d-campos@govst.edu

e. Counseling

--	--	--

Contact Name Katherine Helm
 Department Counseling Center
 Address Governors State University
 1 University Parkway
 B1215
 University Park, IL 60484-0975
 Telephone Number 708.235.7334
 Email Address k-helm@govst.edu

f. Disability Services

5		
---	--	--

Contact Name Robin Sweeney
 Department Disability Services
 Address Governors State University
 1 University Parkway
 B1215
 University Park, IL 60484-0975
 Telephone Number 708.534.4508
 Email Address r-sweeney@govst.edu

g. Employment assistance

--	--	--

Contact Name Cynthia Comber
 Department Career Services
 Address Governors State University
 1 University Parkway
 University Park, IL 60484-0975
 Telephone Number 708.235.3974
 Email Address c-comber@govst.edu

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counseling (excluding Montgomery GI Bill, IVG, ING, or Post 9/11 Bill)

Contact Name: Freda Whisenton-Comer
Department: Financial Aid
Address: Governors State University
1 University Parkway
C1313
University Park, IL 60484-0975
Telephone Number: 708.534.4480
Email Address: f-comer@govst.edu

i. Health services

Contact Name
Department
Address
Telephone Number
Email Address

j. Mentoring

Contact Name
Department
Address
Telephone Number
Email Address

k. Orientation

Contact Name
Department
Address
Telephone Number
Email Address

l. Tuition assistance counseling

Contact Name: Jolander Jeffries
Department: Financial Aid

Preparer Name: Lana Bilyk
Preparer Email Address: l-bilyk@govst.edu
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Governors State University
1 University Parkway
C1313
University Park, IL 60484-0975
708.235.7651
j-jeffries@govst.edu

Telephone Number
Email Address

- | | | | |
|--|----------------------------------|----------------------|----------------------|
| 1. Montgomery GI Bill | <input type="text" value="184"/> | <input type="text"/> | <input type="text"/> |
| 2. Illinois National Guard Grant (ING) | <input type="text" value="80"/> | <input type="text"/> | <input type="text"/> |
| 3. Illinois Veterans Grant (IVG) | <input type="text" value="578"/> | <input type="text"/> | <input type="text"/> |
| 4. Post 9/11 | <input type="text" value="135"/> | <input type="text"/> | <input type="text"/> |
| m. Transition assistance (counseling, housing, etc.) | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Contact Name
Department
Address
Telephone Number
Email Address

- | | | | |
|---|----------------------|----------------------|----------------------|
| n. Veteran student lounge or designated gathering space | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Contact Name | | | |
| Department | | | |
| Address | | | |
| Telephone Number | | | |
| Email Address | | | |

- | | | | |
|----------------------------|----------------------------------|--------------------------------|---------------------------------|
| o. Other (please describe) | <input type="text" value="124"/> | <input type="text" value="9"/> | <input type="text" value="22"/> |
|----------------------------|----------------------------------|--------------------------------|---------------------------------|

Coordinator for Veterans and Military Personnel
Contact Name *Keith White*
Department *Student Affairs and Academic Support*
Address *Governors State University
1 University Parkway
University Park, IL 60484-0975*
Telephone Number *708.235.2223*
Email Address kwhite@govst.edu; veterans@govst.edu

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October 30, 2009

**Governors State University
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range of potential use by veterans, military personnel the following programs and services during the 2013

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to 2014 academic year.

We project the estimated range of potential use over the next 5 years to have a 15% increase in the following areas:

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Campus social events	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Career services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Counseling	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Disability Service Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Employment assistance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Mentoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Orientation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Tuition assistance counseling	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1. Montgomery GI Bill	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2. Illinois National Guard Grant (ING)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3. Illinois Veterans Grant (IVG)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4. Post 9/11	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
m. Transition assistance (counseling, housing, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n. Veteran student lounge or designated gathering space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o. Other (please describe)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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October 30, 2009**

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ted range for potential use by veterans, military accessing the following programs and services during the 2018 to 2019 academic year.

We project the estimated range of potential use over the next 10 years to have a 25% increase in the following areas:

	Veterans	Military Personnel	Families
a. Academic advising	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b. Academic support/tutoring	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c. Campus social events	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d. Career services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e. Counseling	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f. Disability Service Office	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
g. Employment assistance	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Mentoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k. Orientation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l. Tuition assistance counseling	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
1. Montgomery GI Bill	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
2. Illinois National Guard Grant (ING)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
3. Illinois Veterans Grant (IVG)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
4. Post 9/11	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
m. Transition assistance (counseling, housing, etc.)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
n. Veteran student lounge or designated gathering space	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
o. Other (please describe)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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following services are provided.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

Referral is provided for off-campus peer support as well as counseling services.

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them.

- Advisor
- College catalog
- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks retention and goal completion of veterans and military personnel.

Retention and goal completion of veterans and military personnel are tracked through academic advising processes.

11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

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Accommodations are made for families of military
personnel during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No

14. Does your institution accept military credit?

- Yes
- No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

- Yes
- No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

- Yes
- No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

- Yes
- No

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where an individual may access this survey on your
e send the link to Jennifer Timmons (ICCB) at
Jennifer.timmons@illinois.gov, Edie Long (DVA) at Edie.long@illinois.gov, and
Yock Tan (IBHE) at tan@ibhe.org.

www.govst.edu/veterans

19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;
- the Department of Veteransø Affairs;
- the President and Minority Leader of the Senate;
- the Speaker and Minority Leader of the House of Representatives;
and
- The Governor.

THANK YOU

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October 30, 2009