

I.T. Example #1

## John L. Khan

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### Information Technology / Telecommunications Specialist Networks ... Central Office Equipment ... Installer

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Advanced training and experience in network systems installation and configuration. Extensive hands-on technical experience with installing, testing, and maintaining telecommunications and electronic systems.

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### Education, IT Certifications, and Licenses

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**Governors State University**, University Park, IL, Bachelor of Science, Computer Science, June 2008

**Microsoft Product Specialist / Microsoft Certified Professional**, 2007

- Implementing and Supporting NT Server/Workstation 4.0, 2007

#### Additional Technical and Computer Courses:

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|--------------------------------|------------------------------|-----------------------------------|
| ➤ Novell: Network Technologies | ➤ Microcomputer Fundamentals | ➤ Electronics                     |
| ➤ Novell Connectivity          | ➤ Microprocessors            | ➤ Basic Wiring                    |
| ➤ PC Repair                    | ➤ Engineering Specifications | ➤ #5 ESS Installation & Testing   |
|                                | ➤ MS Word and PowerPoint     | ➤ Battery Distribution Fuse Board |

**FCC General Radiotelephone Operator License with Radar Endorsement**, 2006

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### Professional Experience

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Chicago Transit Authority, Chicago, Illinois, January 2003-Present

**Telephone Maintainer**, July 2006 - Present

- Maintain, install, test, alter, and repair communications equipment and cable in the subway system.
- Teamed with crew to service, troubleshoot, and repair telephones, radio lines, public address system, and digitizer circuits.
- Work with Northern Telecom PBX Meridian SL-100 and Lucent Definity enterprise server systems.

**Maintainer's Helper**, January 2004 - July 2006

- Assisted power maintainer in operating, maintaining, and repairing the substation equipment.
- Handled associated supervisory control equipment, including mercury arc and silicon rectifiers, high and low tension switchgear, and auxiliary equipment.

Rapid Circuit Company, CBPT, Chicago, Illinois

**Installer**, August 2002 - December 2004

- Installed terminal interface control units to remotely monitor 48V Rectifiers, emergency battery cells, and turbine engines for emergency power.
- Interacted with over thirty company sites to ensure proper installation and customer satisfaction.

BTI Network Systems, Oak Brook, Illinois

**Associate Communications Equipment Installer**, November 2001 – August 2002

- Installed fiber optic digital switching equipment using #5 Electronic Switching System, DSX, DSU, Time Division Multiplexers, T1 Carrier, rectifiers, 750 cable, ironwork, and wiring.
- Interpreted complex diagrams, schematics, and plans to set-u, remove, add, or replace equipment.
- Ensured smooth operations by testing systems and efficiently repairing malfunctions to over fifty sites.